

Grievance Meeting ADP Scheme "Program for Revamping of Emergencies at Teaching Hospitals in Punjab (Sheikh Zayed Hospital, R.Y. Khan)

Financial Year 2020-21 Held On 25-05-2021

Grievance submitted by:

M/s Radiant Medical (Pvt.) Ltd.

Observations raised by M/s Radiant Medical against the M/s Sigma International Lahore.

Sr. No	Item Name	Model	Make	Status of M/s Sigma International	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer	A-666	Celitron , Hungary	Eligible	observations given below			
	Observations							
i	Provision to connect with external steam supply sources.					Reply submitted by firm	Observation Rejected	Observation Rejected
ii	Doors should be made of AIS1316, it must be verified from their brochure or data					Reply submitted by firm	Observation Rejected	Observation Rejected
iii	Built in water saving system is not available in their brochures.					Reply submitted by firm	Observation Rejected	Observation Rejected
iv	Automatic heat exchanger is not available					Reply submitted by firm	Observation Rejected	Observation Rejected
v	Air detector should be verified, it is not available in their data sheet/broachers must be verified.					Reply submitted by firm	Observation Rejected	Observation Rejected
vi	They don't have the reference and past performance on same point they are reject in 100 liter					Reply submitted by firm	Observation Rejected	Observation Rejected
vii	Sterilizer as well. Please ask them to produce the order copies and satisfactory reports.					Reply submitted by firm	Observation Rejected	Observation Rejected
viii	They don't have the trained engineers, travel history, visa copies must be checked and verified.					Reply submitted by firm	Observation Rejected	Not in Knock out Criteria
								Responsive

Grievance submitted by:

M/s Radiant Medical (Pvt.) Ltd.

Observations raised by M/s Radiant Medical against the M/s Vertex Medical

Sr. No	Item Name	Model	Make	Status of M/s Vertex Medical	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer	VS 4/2 E/V	Steelco, Italy	Eligible	observations given below			
	Observations							
i	They don't have a single installation of offered mode.					-	Satisfactory Report Submitted by the Firm. Observation rejected	Satisfactory Report Submitted by the Firm. Observation rejected
ii	They cannot produce satisfactory report, order copies of offered brand.					-	Satisfactory Report Submitted by the Firm. Observation rejected	Satisfactory Report Submitted by the Firm. Observation rejected
iii	They don't have any business history of offered model					-	Observation Rejected	Observation Rejected
iv	They don't have the trained engineers for offered brand, please ask them to produce travel history, visa copies.					-	Observation Rejected	Observation Rejected
								Responsive

PROF. DR. IFTIKHAR GHAFOR
Professor
Sh. Zayed Medical College/Hospital, R.Y. Khan

Dr. Asad Ali Khan Durrani
(MBBS, FCPS)
Assistant Professor Pulmonology
Sh. Zayed Medical College/Hospital, R.Y. Khan

DR. SYED A. HUSAIN
Assistant Professor Surgery
Sh. Zayed Medical College/Hospital, R.Y. Khan

Prof. Dr. Shahid Malik Khan
Head of Dept
Chief of Staff
Sh. Zayed Medical College/Hospital, R.Y. Khan

Grievance submitted by: **M/s Radiant Medical (Pvt.) LTd.**
 Observations raised by M/s Radiant Medical against the M/s Mediland

Sr. No	Item Name	Model	Make	Status of M/s Mediland	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer	GSS67H10	Getting Infection control, Sweden	Eligible	observations given below			
Observations								
i	Offered model door is made of AISI 304 required is AISI316, Please counter check and verify.					Reply submitted by firm	As Viewed from the technical brochure, Vessel material is AISI 316. Observation Rejected	Observation Rejected
ii	Water saving system and heat exchanger also need to be checked and verified.					Reply submitted by firm	As Viewed from the technical brochure, Water saving system is available. Heat Exchanger is available in service manual of 67H10. Observation Rejected	Observation Rejected
iii	Please counter verify that offered model is with dual heating system or not.					Reply submitted by firm	Dual Heating system is mentioned in technical literature. Observation Rejected.	Observation Rejected
								Responsive

Grievance submitted by: **M/s Radiant Medical (Pvt.) LTd.**

Observations raised by M/s Radiant Medical against the M/s Global Marketing

Sr. No	Item Name	Model	Make	Status of M/s Global Marketing	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer	AMSCO 400	Steris Cor. USA	Eligible	observations given below			
Observations								
i	Built in water saving system is not available in their brochure please check and verify.					Reply submitted by firm	Observation Rejected	Observation Rejected

2/19
PROF. DR. YASIR CHAFOOR
 M.D. (Surgery) MHPE
 Professor & Head of Surgical Unit-II
 Sh. Zayed Medical College & Hospital
 Rahim Yar Khan

Dr. Azeem Ahmad Khan Durrani
 (MBBS, FCPS)
 Assistant Professor Pulmonology
 Sh. Zayed Medical College/Hospital, R.Y.Khan

DR. SHAFIQ UDDIN
 Assistant Professor Surgery
 Sh. Zayed Medical College/Hospital R.Y.K

Prof. Dr. Shazfa Malik Khan
 Head of Department
 Obs & Gynae (nit)
 S Z M C Hospital Rahim Yar Khan

Dr. Medical Engineer
 Sh. Zayed Medical College
 Rahim Yar Khan

ii	Automatic heat exchanger is not available need to be checked.	Reply submitted by firm	Observation Rejected, Automatic Heat Exchanger available in service manual.	Observation Rejected
iii	They don't have the reference and past performance on same point they are reject in 100 liter Sterilizer as well. Please ask them to produce the order copies and satisfactory reports.	Reply submitted by firm	Observation Stand as No Satisfactory report of 2 Years submitted.	Observation Accepted
iv	They don't have the trained engineers, travel history, visa copies must be checked and verified.	Reply submitted by firm	Observation Rejected	Not in Knock out Criteria
				Non-Responsive

Grievance submitted by: **M/s Human Healthcare**

Sr. No	Item Name	Model	Make	Status	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Suction Machine (Light Duty)	Prime 50	Medcinos GIJA UAB	Not Eligible	1. Given Manufacturer deceleration of CE instead of MDD/CE Directive as per Knock out clause and this machine fall under clause IIb. 2. Warranty not given as per knock out clause	Documents attached in bid	CE Certificate is Attached in Bid. Warranty is mentioned as per Tender Inquiry. Observation removed	Observation removed
2	Suction Machine (Heavy Duty)	Prime 50	Medcinos GIJA UAB	Not Eligible	1. Given Manufacturer deceleration of CE instead of MDD/CE Directive as per Knock out clause and this machine fall under clause IIb. 2. Warranty not given as per knock out clauses.	Documents attached in bid	CE Certificate is Attached in Bid. Warranty is mentioned as per Tender Inquiry. Observation removed	Observation removed
3	Vacuum Extractor	Prime 50	Medcinos GIJA UAB	Not Eligible	1. Given Manufacturer deceleration of CE instead of MDD/CE Directive as per Knock out clause and this machine fall under clause IIb. 2. Warranty not given as per knock out clauses.	Documents attached in bid	CE Certificate is Attached in Bid. Warranty is mentioned as per Tender Inquiry. Observation removed	Observation removed
								Responsive

PROF. DR. FORIS GHAFQOR
 MBBS, FCPS (Surgery) MChPE
 Professor & Head of Surgical Unit-II
 Sh. Zayed Medical College & Hospital
 Rahim Yar Khan

Dr. Asad Ahmad Khan Durran
 (MBBS, FCPS)
 Assistant Professor Pulmonology
 Sh. Zayed Medical College Hospital, R.Y.Khan

DR. QUTUB UDDIN KHAN
 Assistant Professor Surgery
 Sh. Zayed Medical College Hospital RYK

Prof. Dr. Shazia Malik Khan
 Head of Department
 Obs & Gyne Unit I
 SZMC Hospital Rahim Yar Khan

Medical Engineer
 Sheikh Zayed Medical College
 Hospital Rahim Yar Khan

3/14

Firm Name: M/s Ashraf Nadeem

Sr. No	Item Name	Model	Make	Status	Observations	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Suction Machine (Light Duty)	N/A	N/A	Not Eligible	1.No Sole Authorization certificate. 2.No after sale service certificate. 3.No OEM Certificate. 4.No FDA/CE/MHLW 5.Model Not available on website. 6.Bid not comply with advertised technical specification. 7.No make, model, country of manufacturing and warranty attached.	No documents provided by the firm	All observations stand	All observations stand
2	Suction Machine (Heavy Duty)	N/A	N/A	Not Eligible	1.No Sole Authorization certificate. 2.No after sale service certificate. 3.No OEM Certificate. 4.No FDA/CE/MHLW 5.Model Not available on website. 6.Bid not comply with advertised technical specification. 7.No make, model, country of manufacturing and warranty	No documents provided by the firm	All observations stand	All observations stand
3	RO system	N/A	N/A	Not Eligible	1.No Past Performance of two Years as per Knock out clauses. 2.No make, model, country of manufacturing and warranty attached.	No documents provided by the firm	All observations stand	All observations stand
4	Sonicads	BT-250	Bistos	Not Eligible	1.No Sole Authorization certificate. 2.No after sale service certificate. 3.No OEM Certificate. 4.No FDA/CE/MHLW 5.Model Not available on website. 6.Bid not comply with advertised technical specification, 7.No warranty given as per knock out clauses. 8.No make, model, country of manufacturing and warranty attached	No documents provided by the firm	All observations stand	All observations stand

[Signature]
DR. TARIQ SHAFIQ
 MBBS, FCPS (Surgery)
 Professor & Head of Surgical Unit-II
 Sh. Zayed Medical College & Hospital
 Rahim Yar Khan

[Signature]
Dr. Ahmad Khan Durran
 (MBBS, FCPS)
 Assistant Professor Pulmonology
 Sh. Zayed Medical College Hospital, R.Y.Khan


[Signature]
DR. ...
 Assistant ...
 Sh. Zayed Medical College Hospital

[Signature]
Prof. Dr. Shazia Majid Khan
 Head of Department
 Sh. Zayed Medical College
 Sh. Zayed Medical College Hospital
 Rahim Yar Khan


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5	MOBILE OPERATION LIGHT	JSL-2013-700/E	N/A	Not Eligible	1.No Sole Authorization certificate. 2.No after sale service certificate.	No documents provided by the firm	All observations stand	All observations stand
6	ELECTRO HYDRAULI/ MECHANICAL OT TABLE	OT-2300 Plus	N/A	Not Eligible	1.No Sole Authorization certificate. 2.No after sale service certificate. 3.No OEM Certificate. 4.No FDA/CE/MHLW 5.Model Not available on website. 6.Bid not comply with advertised technical specification, 7.No warranty given as per knock out clauses. 8.No make, model, country of manufacturing and warranty attached	No documents provided by the firm	All observations stand	All observations stand
7	Vacuum Extractor	N/A	N/A	Not Eligible	1.No Sole Authorization certificate. 2.No after sale service certificate. 3.No OEM Certificate. 4.No FDA/CE/MHLW 5.Model Not available on website. 6.Bid not comply with advertised technical specification, 7.No warranty given as per knock out clauses. 8.No make, model, country of manufacturing and warranty attached	No documents provided by the firm	All observations stand	All observations stand
								Non Responsive

5/14


DR. ZAID SHAFIQ
 MBBS, FCPS (Surgery) NMCPE
 Professor & Head of Surgical Unit
 Sh. Zayed Medical College & Hospital
 Rahim Yar Khan


Dr. Asadul Haq
 (MBBS, FCPS)
 Assistant Professor Pulmonology
 Sh. Zayed Medical College/Hospital, R.Y.Khan


DR. SHAZIA MALIK
 Assistant Professor Surgery
 Sh. Zayed Medical College/Hospital, R.Y.Khan


Dr. Shazia Malik Khan
 Head of Department
 Obs & Gynae
 Sh. Zayed Medical College/Hospital, R.Y.Khan
 Bio Medical Engineer
 Sh. Zayed Medical College
 Hospital Rahim Yar Khan

Grievance submitted by: **M/s Umer Associate**

Sr. No	Item Name	Model	Make	Status	Observations	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	RO System	N/A	N/A	Not Eligible	No make, model given as per knock out clause.	No documents provided by the firm.	Make and Model of RO System can not be verified without technical literature furthermore, no warranty period given by the firm.	Observation Stand
								Non Responsive

Grievance submitted by: **M/s Global Marketing**

Sr. No	Item Name	Model	Make	Status	Observations	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electronic Autoclave	AMSCO 400	Steris	Not Eligible	No Past Performance of two Years as per Knock out clauses.	documents provided by the firm.	No supply orders and past performance of 3 year experience submitted by the firm. Therefore Observations stand.	Observation Stand
								Non Responsive

Grievance submitted by: **M/s Sigma International**

Sr. No	Item Name	Model	Make	Status	Observations Raised By Bio-Tech Services	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electronic Autoclave	AC-450	Celitron	Not Eligible	No Past Performance of two Years as per Knock out clauses.	Documents provided by the firm	1 year performance certificate provided by the firm instead of 2 years as required	Observation Stand
								Non Responsive

Grievance submitted by: **M/s Sigma International**
 Observations raised by M/s Sigma International against M/s Mediland Pakistan

Sr. No	Item Name	Model	Make	Status of M/s Mediland Pakistan	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electronic Autoclave	HS33	Getting Infection control	Eligible	observations given below			

6/14
 DR. OMER KHAN
 MBBS, FCPS (Surgery)
 Professor & Head of Surgical Unit-1
 Sh. Zayed Medical College & Hospital
 Rahim Yar Khan

Dr. Arshad Ahmad Khan Durran
 (MBBS, FCPS)
 Assistant Professor Pulmonology
 Sh. Zayed Medical College/Hospital, R.Y.Khan

DR. OMER KHAN
 MBBS, FCPS (Surgery)
 Assistant Professor
 Sh. Zayed Medical College & Hospital RYK

Prof. Dr. Shazia Malik Khan
 Head of Department
 Obs & Gynaecology Unit 1
 SZMC Hospital Rahim Yar Khan
 Bio Medical Engineer
 Sh. Zayed Medical College
 Hospital Rahim Yar Khan

Observations						
i	Door material not made of aisi 316L			Literature submitted	As viewed form the technical brochure, Vessel material is AISI 316. Observation Rejected	Observation Rejected.
ii	Jacket is not made of aisi 316L			Literature submitted	As viewed form the technical brochure, Jacket material is AISI 316. Observation Rejected	Observation Rejected.
iii	No UPS installed by manufacturer			Supply order attached with the bid	Observation Rejected	Observation Rejected.
iv	The firm was already rejected on the same grounds for the quoted product in last tender at SZMC RYK			-	Observation Rejected	Observation Rejected.
						Responsive

Grievance submitted by:

M/s Sigma International

Observations raised by M/s Sigma International against M/s Global Marketing

Sr. No	Item Name	Model	Make	Status of M/s Global Marketing	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electronic Autoclave	AMSCO 400	Steris	Not Eligible	observations given below			
Observations								
i	Door material not made of aisi 316L					Documents attached in bid	Door material is made of AISI 316 as mentioned in technical brochure. Observation Rejected.	Observation Rejected.
ii	Jacket is not made of aisi 316L					Documents attached in bid	Jacket material is made of AISI 316 as mentioned in technical brochure. Observation Rejected.	Observation Rejected.
iii	No UPS installed by manufacturer					Documents attached in bid	Observation Rejected	Observation Rejected.
iv	Firm do not have minimum 3 years of experience with same manufacturer					Documents attached in bid	Two years experience is not available	Observation Stand

7/14

Prof. Dr. Zahid Rafoor
PROF. DR. ZAHID RAFOOR
 MBE, FICS, FRCGS, FRCR, MRCP
 Professor & Head of Surgical Unit-II
 Sh. Zayed Medical College & Hospital
 Rahim Yar Khan

Dr. Azeem Ahmad Khan Durran
Dr. Azeem Ahmad Khan Durran
 (MBBS, FCPS)
 Assistant Professor Pulmonology
 Sh. Zayed Medical College Hospital, R.Y.Khan

Dr. Syed Asim Shah
DR. SYED ASIM SHAH
 Assistant Professor, Plastic Surgery
 Director Emergency
 Sheikh Zayed Hospital RYK

Prof. Dr. Shazia Waheed Khan
Non-Responsive
Prof. Dr. Shazia Waheed Khan
 Head of Department
 Obs & Gynae Unit 1
 SZMC Hospital Rahim Yar Khan
 Bio Medical Engineer
 Sheikh Zayed Medical College
 Hospital Rahim Yar Khan

Grievance submitted by: **M/s Sigma International**
 Observations raised by M/s Sigma International against M/s Mediland Pakistan

Sr. No	Item Name	Model	Make	Status of M/s Mediland Pakistan	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer	GSS67H10	Getting Infection control	Eligible	observations given below			
Observations								
i	Door material not made of aisi 316L					Documents attached in Bid	As Viewed from the technical brochure, Vessel material is AISI 316. Observation Rejected	Observation Rejected
ii	Jacket is not made of aisi 316L					Documents attached in Bid	As Viewed from the technical brochure, Jacket material is AISI 316. Observation Rejected	Observation Rejected
iii	No UPS installed by manufacturer					Documents attached in Bid	Observation Rejected	Observation Rejected
iv	The firm was already rejected on the same grounds for the quoted product in last tender at SZMC					Documents attached in Bid	Observation Rejected	Observation Rejected
								Responsive

Grievance submitted by: **M/s Sigma International**
 Observations raised by M/s Sigma International against M/s Global Marketing

Sr. No	Item Name	Model	Make	Status of M/s Global Marketing	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer	AMSCO 400	Steris Cor.	Eligible	observations given below			
Observations								
i	Door material not made of aisi 316L					Documents attached in Bid	Door material is made of AISI 316 as mentioned in technical brochure. Observation Rejected.	Observation Rejected

8/14

PROF. DR. RAHIM YAR KHAN
 MBE, FRCGS, FRCR, FRCR (Surg)
 Professor & Head of Surgical Unit
 Sh. Zayed Medical College & Hospital
 Rahim Yar Khan

Dr. Arshad Ahmad Khan Durani
 (MBBS, FCPS)
 Assistant Professor Pulmonology
 Sh. Zayed Medical College Hospital, R.Y. Khan

Dr. Shabbir Ahmad
 Bio Medical Engineer
 Sheikh Zayed Medical College
 Hospital Rahim Yar Khan

DR. SYED ASIF ULLAH
 M.B.B.S
 Assistant Professor of Surgery
 Director of Trauma Unit
 Sheikh Zayed Hospital R.Y.K

Prof. Dr. Shazia Malik Khan
 Head of Department
 Obs & Gynaecology
 SZMC Hospital Rahim Yar Khan

ii	Jacket is not made of aisi 316L	Documents attached in Bid	Jacket material is made of AISI 316 as mentioned in technical brochure. Observation Rejected.	Observation Rejected
iii	No UPS installed by manufacturer	Documents attached in Bid	Observation Rejected	Observation Rejected
iv	Firm do not have minimum 3 years of experience with same manufacturer	Reply by the firm	1 year performance certificate provided by the firm instead of 2 years as required	Observation Stand
				Non-Responsive

Grievance submitted by:

M/s Vertex Medical

Sr.#	Item Name	Model	Make	Status	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	HD Vide System Center	VP-4450 HD	Fuji Film	Not Eligible	HD Image Quality is not 1920 X 1080 on DVI port.	Reply submitted by the firm	only HD -SDI port is 1920x1080 but DVI port 1280x1024 which does not fulfill technical specification. Observation Stand	Observation Stand Non-Responsive
2	ELECTRONIC AUTOCLAVE	VS1/1 E	Steelco	Not Eligible	No Past Performance of two Years as per Knock out clauses.	Documents submitted by the firm	Satisfactory Report submitted	Observation Rejected Responsive
3	Electro Hydraulic OT Table	ETI UDA 4-02	Alvo Medical	Not Eligible	1. No Past Performance of two Years as per Knock out clauses. 2.Warranty not given as per knock out clauses.	Documents submitted by the firm	Past performance and Authorization certificate provided by the firm.	Observation Removed Responsive

9/14

[Signature]
PROF. DR. SHEHNAZ KHAN
 M.B.B.S. (General) & M.D. (Anesthesiology)
 Professor & Head of Anaesthesia Unit
 Sh. Zayed Medical College & Hospital
 Rabim Yar Khan

[Signature]
Dr. Arshad Ahmad Khan Durani
 (M.B.B.S. FCPS)
 Assistant Professor Pulmonology
 Sh. Zayed Medical College/Hospital, R.Y.Khan

[Signature]
 Bio Medical Engineer
 Sheikh Zayed Medical College
 Hospital Rabim Yar Khan

[Signature]
DR. SYED SAAD KHAN
 Assistant Professor
 M.D. (General Surgery)
 Sheikh Zayed Hospital RYK

[Signature]
Prof. Dr. Shazia Marid Khan
 Head of Operation
 Unit & Director
 S.Z.M.C Hospital, Rabim Yar Khan

Grievance submitted by:

M/s Vertex Medical

Observations raised by M/s Vertex Medical against M/s Mediland Pakistan

Sr. No	Item Name	Model	Make	Status of M/s Mediland Pakistan	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	HD Video Gastroscope & HD Video Gastroscope (Therapeutic)	EG 29-i10	Pentax Medical	Eligible	observations given below			
					Observations			
i	<p>The firm has quoted the same scope (Model: EG29-i10) against both HD Video Gastroscope (Standard) & HD Video Gastroscope (Therapeutic). While they have a therapeutic scope meeting the specifications of Therapeutic Scope (Model: EG34-i10) which they didn't quote to take financial advantage.</p> <p>In the presence of an available scope meeting the specifications of Therapeutic HD Video Gastroscope, they resorted to quote the same scope against both the required scopes for financial gain.</p>					Documents submitted by the firm	The both model (EG 29-i10) of Gastscope & HD video Gastroscope (Therapeutic) fulfill technical parameters both items . Observations rejected.	Observation Rejected Responsive
2	HD Video System Center (HD)	EPK-i7010	Pentax Medical	Eligible	observations given below			
					Observations			
i	<p>There is an obvious contradiction in the resolution of the quoted processor of the firm (Model: EPK-i7010) since it mentions that it has a resolution of HD+. As per independent web sources, HD+ amounts to a resolution of 1600x900 only while the required resolution of Video Processor is 1900x1080. The same has been mentioned with Pentax quoted scopes that they have HD+ resolution. Although, the brochure mentioned 1080i also but this is clearly contradictory because HD+ cannot be 1920x1080. If there system had mentioned full HD or HDTV and then had mentioned 1920x1080 resolution, it would have been correct. But currently, there brochure shows an obvious contradiction because HD+ is only 1600x900 which is too small compare to the required 1920x1080 resolution.</p>					Documents submitted by the firm	The literature of the HD video system model EPK-1710 clearly shows that pixel resolution of each port that is DVI and HD-SDI is 1920 X 1080. Therefore observations rejected.	Observation Rejected Responsive

Grievance submitted by:

M/s Vertex Medical

Observations raised by M/s Vertex Medical against M/s Endo-Kare

Sr. No	Item Name	Model	Make	Status of M/s Endokare	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	HD Video Gastroscope	GIF-H190	Olympus	Not Eligible	observations given below			
					Observations			

10/14

PROF. DR. ...
 Professor & Head of Endoscopy Unit
 Sh. Zayed Medical College & Hospital
 Rahim Yar Khan

Dr. Ahmad Khan Durran
 (MBBS, FCPS)
 Assistant Professor Pulmonology
 Sh. Zayed Medical College Hospital, R.Y.Khan

DR. ...
 Assistant Surgeon
 Director of Endoscopy
 Sheikh Zayed Hospital RYK

DR. ...
 Director of Endoscopy
 Sheikh Zayed Hospital RYK

i	The firm has not quoted the warranty which is a knock down criterion requirement. Therefore, you're requested to show no flexibility to them in this regard since this is a mandatory parameter and as per the Bidding laws, knock down criteria item cannot be ignored or accepted now.	No grievance submitted by the firm	Observation stand	Observation stand
ii	Also, the firm has quoted their monitor from Taiwan origin while required is USA/EU/Japan.	No grievance submitted by the firm	Observation stand	Observation stand
				Non-Responsive

Grievance submitted by: **M/s Mediland**

Observations raised by M/s Mediland against M/s Sigma International

Sr. No	Item Name	Model	Make	Status of M/s Sigma International	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer	A-666 Celitron	Hungary	Eligible	observations given below			
Observations								
i	The quoted model by M/s Sigma International lacks the following major requirements as per tender specifications:, Water Saving System, Heat exchanger, Air Detector					Reply submitted by firm	As viewed from the technical literature water saving system and Heat exchanger are available but Air Dector is available in the system. Therefore, observation rejected.	Observation Rejected
ii	The quoted model has already been technically non-responsive in Punjab Institute of Cardiology, Lahore (Copy enclosed)					-	Observation Rejected	Observation Rejected
iii	Moreover, M/s Sigma International don't have sole agency certificate. Previously the same model was quoted by M/s Delta Plus. (Copy of evaluation report enclosed as a proof)					-	Received E-Mail from Manufacture regarding Sole Agency Certificate Observation Rejected	Observation Rejected
iv	M/s Sigma International had also been declared non-responsive by your prestigious institute where it quoted CISA brand against the same item in previous tender. (Copy of evaluation report enclosed)					-	Observation Rejected	Observation Rejected
v	M/s Sigma International don't have satisfactory past performance reports for the quoted model. Due to this, and already declared no responsive in item no. 13-L & 14-L Electronic autoclave.					-	Firm has more than 3 years experience as viewed from the supply orders. Observation Rejected	Observation Rejected

Responsive

11/14

[Signature]
 Professor & Head, General Unit-II
 Sh. Zayed Medical College & Hospital
 Rahim Yar Khan

[Signature]
Dr. Azeem Ahmad Khan Durran
 (MBBS, FCPS)
 Assistant Professor Pulmonology
 Sh. Zayed Medical College Hospital, R.Y.Khan

[Signature]
 Bio Medical Engineer
 Sheikh Zayed Medical C
 Hospital, Rahim Yar Khan

DR. SYED ASIF SHAH
 Assistant Professor, Plastic Surgery
 Director Emergency
 Sheikh Zayed Medical Hospital RYK

[Signature]
 Dr. Azeem Ahmad Khan
 Sh. Zayed Medical College Hospital RYK

Observations raised by M/s Mediland against M/s Global Marketing

Sr. No	Item Name	Model	Make	Status of M/s Global Marketing	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer	AMSCO400 Steris Cor.	USA	Eligible	observations given below			
Observations								
i	M/s Global Marketing don't have satisfactory past performance for 13-L & 14-L Electronic Autoclave and 15-E Medium steam Sterilizer, (AMSCO400)					Documents submitted by firm	Observation stand because Satisfactory report is not submitted.	Observation Stand
ii	M/s Global Marketing is already declared no responsive in item No. 13-L & 14-L Electronic Autoclave					-	-	-
Non-Responsive								

Observations raised by M/s Mediland against M/s Vertex Medical

Sr. No	Item Name	Model	Make	Status of M/s Vertex Medical	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer	VS 4/2E/V Steelco	Italy	Eligible	observations given below			
Observations								
i	M/s Vertex Medical don't have satisfactory past performance for the quoted brand.					Documents submitted by firm	Satisfactory report attached Observation rejected	Observation Rejected
ii	Also don't fulfill the criteria of bidding document which is narrated as; "The bidder should have minimum 3 years experience which will be counted from the date of Authorized. Letter of Principal/Local Manufacturer should already have been used in different public/private Institution / hospitals, documentary proof is required to submit in this regard".					Documents submitted by firm	The firm has 3 years experience Observation Rejected.	Observation Rejected
Responsive								

Observations raised by M/s Mediland against M/s Vertex Medical

Sr. No	Item Name	Model	Make	Status of M/s Vertex Medical	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	HD video Gastrocope	EG-600 W	Fujifilm, Japan	Eligible	observations given below			
Observations								
i	M/s Vertex Medical was considered non-responsive as end users were not satisfied by the product quality/					-	Observation Rejected	Observation Rejected

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[Signature]
 Professor & Head of Department
 Sh. Zayed Medical College Hospital,
 Rahim Yar Khan

[Signature]
Dr. Arsalan Ahmad Khan Durrani
 (MBS, FCPS)
 Assistant Professor Pulmonology
 Sh. Zayed Medical College Hospital, R.Y.Khan

[Signature]
 Director General
 Sh. Zayed Medical College Hospital,
 Rahim Yar Khan

[Signature]
DR. SYED ANWAR HAN
 Assistant Professor, Plastic Surgery
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 Rahim Yar Khan

[Signature]
Prof. Dr. Sh. Zayed Medical College
 Head of Department
 Sh. Zayed Medical College Hospital,
 Rahim Yar Khan

ii	M/s Vertex Medical was also considered Non-complaint in the pre-qualification of Hepatitis project clinics all ver Punjab.	-	Observation Rejected	Observation Rejected
iii	M/s vertex Medical was considered technically Non-Responsive because of the unavailability of quoted model brochure of the official website of the firm the manufacturer does not upload new brochure on the official website. The clause 29-Online verification for compliance of quoted model.	-	Observation Rejected	Observation Rejected
iv	Specifications both HD-SD & DVI outputs should have HD Images quality with 1920x1080 resolution	Documents attached in Bid	only HD -SDI port is 1920x1080 but DVI port 1280x1024 which does not fulfill technical specification. Observation accepted.	Observation Accepted
Non-Responsive				

Observations raised by M/s Mediland against M/s Endokare

Sr. No	Item Name	Model	Make	Status of M/s Endokare	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	HD video Gastroscope	GIF-H190	Olympus, Japan	Not Eligible	observations given below			
Observations								
i	The Specifications of High definition video Gastroscope the depth of file required is 2-100 mm, but the brochure of the quoted model shoes the Minimal visible distance of 3.00 mm which is not as per the required specification					No reply from firm	Observation stand	Observation stand
ii	As per Journal of American Society of Gastroenterology the quoted model HD video Gastroscope show 1280 x1024 fulfill the criteria of high definition which is 1920 x 1080					No reply from firm	Observation stand	Observation stand
Non-Responsive								

Grievance submitted by:

M/s Jamsung

Sr.#	Item Name	Model	Make	Status	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Suction Machine (Light Duty)	H40	Hersil	Not Eligible	1. No Past Performance of two Years as per Knock out clauses. 2. Warranty given two years instated of three years as per Knock out clauses.	Documents submitted by the firm	Warranty of 3 years given by the firm. Past performance submitted by the firm. Observation removed	Observation Removed

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[Signature]
 Professor & Head of Dept. of Medical Microbiology
 Sh. Zayed Medical College & Hospital
 Rahim Yar Khan

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Dr. Anwarul Haq Khan Durmani
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 Assistant Professor Pulmonology
 Sh. Zayed Medical College Hospital, R.Y.Khan

DR. SYED
 Assistant Professor
 Director
 Sheikh Zayed Hospital

[Signature]
Prof. Dr. Shafiq Majeed Khan
 Zayed Medical College Hospital

2	Suction Machine (Heavy Duty)	H50	Hersil	Not Eligible	1. No Past Performance of two Years as per Knock out clauses. 2. Warranty given two years instated of three years as per Knock out clauses.	Documents submitted by the firm	Warranty of 3 years given by the firm. Observation removed	Observation Removed
3	Vacuum Extractor	H40	Hersil	Not Eligible	1. No Past Performance of two Years as per Knock out clauses. 2. Warranty given two years instated of three years as per Knock out clauses.	Documents submitted by the firm	Warranty of 3 years given by the firm, Observation removed	Observation Removed
								Responsive

Grievance submitted by:

M/s MJ Marketing

Sr.#	Item Name	Model	Make	Status	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Vacuum Extractor / Vacuum Delivery Set	N/A	N/A	Not Eligible	observations given below			
i	No Sole Authorization certificate.					Documents submitted	Observation removed	Observation removed
ii	No after sale service certificate.					No Documents submitted	Observation stand	Observation stand
iii	No OEM Certificate.					No Documents submitted	Observation stand	Observation stand
iv	No FDA/CE/MHLW					No Documents submitted	Observation stand	Observation stand
v	Model Not available on website					No Documents submitted	Observation stand	Observation stand
vi	Bid not comply with advertised technical specification.					No Documents submitted	Observation stand	Observation stand
vii	No make, model, country of manufacturing and warranty attached.					No Documents submitted	Observation stand	Observation stand
								Non-Responsive

Grievance submitted by:

M/s Shirazai Trader

Sr.#	Item Name	Model	Make	Status	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Mobile Operation Light	PG-EYES-700 M	Progetti	Not Eligible	No Past Performance of two Years as per Knock out clauses.	Reply submitted by the firm	No past performance attach of Govt. Institute Observation Stand	Observation Stand
2	Electro Hydraulic OT Table	OT1-ONE Plus	Progetti	Not Eligible	No Past Performance of two Years as per Knock out clauses.	Reply submitted by the firm	No past performance attach of Govt. Institute, Observation Stand	Observation Stand
								Non-Responsive

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Sh. Zayed Medical College & Hospital, Rahim Yar Khan

Dr. Arsalan Ahmad Khan Durran (MBS, FCPS)
Assistant Professor Pulmonology
Sh. Zayed Medical College/Hospital, R.Y.Khan

Bio Medical Engineer
Sheikh Zayed Medical College
Hospital Rahim Yar Khan

Prof. Dr. ...
...
... Hospital RYK