

Grievance Meeting ADP Scheme "Program for Revamping of Emergencies at Teaching Hospitals in Punjab (Sheikh Zayed Hospital, R.Y. Khan)

Financial Year 2021-22 Held On 30-11-2021

Grievance submitted by: **M/s Sigma Intl.**

Sr. No	Item Name	Model	Make	Status	Observations raised by Technical Committee	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electronic Autoclave 1 STU	AC-450	Celitron, Hungary	Non Responsive	No Automatic motorized/pneumatic single door system	Reply submitted by firm	Objection Removed.	Objection Removed.
								Responsive

Grievance submitted by: **M/s Total Technologies (Pvt.) LTd.**

Observations raised by M/s Total Technologies against the M/s Sigma Intl.

Sr. No	Item Name	Model	Make	Status of M/s Sigma Intl.	Observations Raised by Firms	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer 4 STU	A-666	Celitron, Hungary	Responsive	observations given below			
Observations								
i	Temperature & Pressure recorder					Reply submitted by the firm	Objection Rejected	Objection Rejected
ii	Chamber, jacket and doors made of AISI316 L/Ti					Reply submitted by the firm	Chamber & Door are made on stainless steel 316L. But Jacket is made of stainless steel 304 as mentioned in Technical & Operational Manual of Azteca A series of Celitron. Therefore Observation Stand.	Observation Stand.
iii	The system completes with built-in water saving system, automatic heat exchanger and air detector.					Reply submitted by the firm	Objection Rejected	Objection Rejected
iv	UPS of suitable capacity with minimum 15 minutes for controller cum display for monitoring and controlling of parameters during power shedding provided/installed by the manufacturer.					Built-in Batteries powered backup available for more than 15 minutes.	Objection Rejected	Objection Rejected
v	Verify their sole authorization with the principal.					Reply submitted by the firm	Objection Rejected	Objection Rejected
vi	M/s Sigma Intl. has no past experience in this field. No Inventory, calibration tools.					Reply submitted by the firm	Objection Rejected	Objection Rejected
								Non-Responsive

Dr. Aamir Hameed
Director Emergency
Senior Registrar Orthopedic Surgery
Sheikh Zayed Medical College/Hospital
Rahim Yar Khan

Prof. Dr. Shazia Majid Khan
Head of Dept. Obst & Gyns
Sheikh Zayed Medical College/Hospital
Rahim Yar Khan

Dr. Moeen Akhtar Malik
M.B.B.S., F.C.P.S. (Medicine)
Associate Professor Medical Unit I
Sheikh Zayed Medical College/Hospital

Dr. Muhammad Tariq Chaudhry
MBBS FRCGS
Associate Professor
Head of Surgery Department
Sheikh Zayed Medical College/Hospital RYK

Grievance submitted by:

M/s Total Technologies (Pvt.) LTd.

Observations raised by M/s Total Technologies against the M/s Sigma Intl.

Sr. No	Item Name	Model	Make	Status of M/s Sigma Intl.	Observations Raised by Firms	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electronic Autoclave 1 STU	AC-450	Celitron, Hungary	Non-Responsive	observations given below			
Observations								
i	Temperature & Pressure recorder					Reply submitted by the firm	Observation Rejected	Observation Rejected
ii	Chamber, jacket and doors made of AISI316 L/Ti					Reply submitted by the firm	Chamber & Door made of stainless steel 316 but jacket is made of stainless steel 304 as mentioned in declaration of material letter provided. Observation Stand.	Observation Stand
iii	The system completes with built-in water saving system, automatic heat exchanger and air detector.					Reply submitted by the firm	Observation Rejected	Observation Rejected
iv	UPS of suitable capacity with minimum 15 minutes for controller cum display for monitoring and controlling of parameters during power shedding provided/installed by the manufacturer.					Built-in Batteries powered backup available for more than 15 minutes.	Observation Rejected	Observation Rejected
v	Verify their sole authorization with the principal.					Reply submitted by the firm	Observation Rejected	Observation Rejected
vi	M/s Sigma Intl. has no past experience in this field. No Inventory, calibration tools.					Reply submitted by the firm	Observation Rejected	Observation Rejected
								Non-Responsive

Grievance submitted by:

M/s Clincial Life Inc.

Observations raised by M/s Clinical Life against the M/s Sigma Intl.

Sr. No	Item Name	Model	Make	Status of M/s Sigma Intl.	Observations raised by M/s Clincial Life Inc.	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electronic Autoclave 1 STU	AC-450	Celitron, Hungary	Non-Responsive	observations given below			
Observations								
i	In tender specification demanded chamber shape is rectangular but the quoted model of M/S Sigma International has round chamber.					Reply submitted by the firm	Objection Rejected.	Objection Rejected.
ii	In tender Specification demanded Automatic motorized/ pneumatic single door system but the quoted model of M/S Sigma International has hinged door(s) system not motorized or pneumatic door system. The vacuum autoclave machine is supplied with either 1 or 2 hinged door(s) with an automatic door locking device.					Reply submitted by the firm	Objection Rejected.	Objection Rejected.

Dr. Aamir Hameed
Director Emergency
Sh. Zayed Medical College Hospital
Rahim Yar Khan

End user
concerned

Prof. Dr. Shazia Mallid Khan
Head of Department
Obs & Gynae
SZMC Hospital Rahim Yar Khan

End user
concerned

Dr. Moeen Akhtar Malik
M.B.B.S., F.C.P.S (Medicine)
Associate Professor Medicine
Sh. Zayed Medical College Hospital RYK

Dr. Muhammad Tariq Ghafoor
M.B.B.S., F.C.P.S (Medicine)
Associate Professor surgical Unit-I
Head of surgical Department
Sh. Zayed Medical College Hospital RYK

iii	In tender specification demanded Air detector but the quoted model of M/S Sigma International has no air detector. Air detector not verify from brochure and online official website.	Reply submitted by the firm	Objection Rejected.	Objection Rejected.
iv	In tender specification demanded suitable UPS with minimum 15 minute but the quoted model of M/S Sigma International has no UPS and this feature not verifiable from brochure and online official website.	Built-in Batteries powered backup available for more than 15 minutes.	Objection Rejected.	Objection Rejected.
v	As per Bidding document's Clause # 29.2 Knock down Technical Evaluation Criteria. The bidder has no valid past performance satisfactory certificates of quoted product.	Reply by the firm	Objection Rejected.	Objection Rejected.
				Responsive

Grievance submitted by:

M/s Clincial Life Inc.

Observations raised by M/s Clinical Life against the M/s Sigma Intl.

Sr. No	Item Name	Model	Make	Status of M/s Sigma Intl.	Observations raised by M/s Clincial Life Inc.	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	MEDIUM STEAM STERILIZER 4 STU	A-666	Celitron	Non-Responsive	observations given below			
Observations								
i	In tender specification demanded chamber, Jacket and doors are made of AISI 316L/Ti. But the quoted model of M/S Sigma International has only Chamber is made of AISI 316L/Ti and other Jacket & Doors and only made of normal stainless steel.					Reply by the firm	Chamber & Door are made on stainless steel 316L. But Jacket is made of stainless steel 304 as mentioned in Technical & Operational Manual of Azteca A series of Celitron. Therefore Observation Stand.	Observation Stand
ii	In tender specification demanded Air detector but the quoted model of M/S Sigma International has no air detector.					Reply by the firm	Observation Rejected.	Observation Rejected.
iii	In tender specification demanded suitable UPS with minimum 15 minute but the quoted model of M/S Sigma International has not UPS. UPS not verify from brochure and online official website.					Built-in Batteries powered backup available for more than 15 minutes.	Observation Rejected.	Observation Rejected.
iv	The Firm has no satisfactory past performance for the quoted product.					Reply by the firm	Observation Rejected.	Observation Rejected.
								Non-Responsive

JAM TAHIR RASOOL
Bio Medical Engineer
SZMC/SZH Rahim Yar Khan

A. Amir Hameed
Director Emergency
Orthopedic Surgery
Rahim Yar Khan

Shazia Mayra Khan
Head of Department
DHS & OHS
Rahim Yar Khan

End User

Procurement Officer
Sheikh Zayed Medical College Hospital
Rahim Yar Khan

Dr. Moeen Akhtar Malik
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Associate Professor Medical Unit I
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Dr. Muhammad Tariq Ghafoor
M.B.B.S., F.C.P.S (Medicine)
Associate Professor Surgical Unit I
Sheikh Zayed Medical College Hospital

Grievance submitted by:

M/s Global Marketing Services

Sr. No	Item Name	Model	Make	Status of M/s Mediland	Observations raised by Technical Committee	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer 4 STU	AMSCO *400	Steris Corporation USA	Non Responsive	Valid Manufacturing License (Embassy Attested) Not Provided	No Reply submitted by firm	Observation Stand.	Observation Stand.
								Non-Responsive

Grievance submitted by:

M/s Clincial Life Inc.

Observations raised by M/s Clinical Life against the M/s Global Marketing Services.

Sr. No	Item Name	Model	Make	Status	Observations raised by M/s Clincial Life Inc.	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer 4 STU	AMSCO *400	Steris Corporation USA	Non Responsive	observations given below			
Observations								
i	The firm has no Satisfactory Past performance of the bidder for the quoted product.					No Reply submitted by the firm	Observation Stand.	Observation Stand.
ii	The firm has no Workshop facility with relevant tools and trained technical staff with inventory report & availability of spare parts of the quoted product.					No Reply submitted by the firm	Observation Stand.	Observation Stand.
iii	Air detector is not available in quoted model AMSCO 400.					No Reply submitted by the firm	Observation Rejected.	Observation Rejected.
iv	UPS of suitable capacity with minimum 15 minute or the controller cum display for the monitoring and controlling of parameters during power shedding provided/installed by the manufacturer.					No Reply submitted by the firm	Observation Stand.	Observation Stand.
								Non-Responsive

Grievance submitted by:

M/s Mediland Pakistan.

Observations raised by M/s Medical Pakistan against the M/s Clinical Life

Sr. No	Item Name	Model	Make	Status	Observations raised by M/s Clincial Life Inc.	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electronic Autoclave 1 STU	Steri 21 AJC 40466-1D GI	A.J. COS	Responsive	observations given below			

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Associate Professor Medical Unit I
Sheikh Zayed Medical College Hospital

Dr. Muhammad Tariq Chafoor
M.B.S., F.C.S. (Surgery)
Associate Professor Surgical Unit-I
Sheikh Zayed Medical College Hospital

Observations				
i	Quality of the Stainless-Steel chamber and Jacket is not standard, therefor it is also technically rejected from PIC, FIC, and DHQ Sargodha	Reply submitted by the firm	Observation Rejected.	Observation Rejected.
ii	Temp and pressure recorder is not available in their model, so machine will not be able to recode the previous data.	Reply submitted by the firm	Observation Rejected.	Observation Rejected.
iii	Quoted Models does not have satisfactory past performance in Punjab	Reply submitted by the firm	Observation Rejected.	Observation Rejected.
				Responsive

Grievance submitted by:

M/s Mediland Paksitan

Observations raised by M/s Mediland against the M/s Medical Equipment System

Sr. No	Item Name	Model	Make	Status of	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electrohydraulic OT Table	KM-401	Paramount	Responsive	observations given below			
Observations								
i	Leg plate: up 18° Degree /down 90°, Not According to advertised Specifications. This is a major deviation which shall be considered for technical evaluation. The technical offer of KM-401 shall be rejected on these grounds.					Reply submitted by the firm	Observation Removed	Observation Removed
								Responsive

Grievance submitted by:

M/s Total Technologies (Pvt.) LTD.

Observations raised by M/s Total Technologies against the M/s Mediland

Sr. No	Item Name	Model	Make	Status of M/s Mediland	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer 4 STU	GSS67H10	Getinge, Poland	Responsive	observations given below			
Observations								
i	The system completes with built-in water saving system, automatic heat exchanger and air detector.					Reply submitted by the firm	Heat exchanger & Air Detector available in service manual while water saving system available in product specification. Observations Rejected.	Observation Rejected.
								Responsive

JAM TAHIR RASDOL
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Dr. Muhammad Tariq Khan
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Associate Professor Surgical Unit-I
Head of Surgery Department
Sh. Zayed Medical College Hospital
Rahim Yar Khan

Grievance submitted by:

M/s Total Technologies (Pvt.) LTd.

Observations raised by M/s Total Technologies against the M/s Mediland

Sr. No	Item Name	Model	Make	Status of M/s Mediland	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electronic Autoclave	HS 33	Getinge, Poland	Responsive	observations given below			
Observations								
i	Chamber, jacket and doors made of AISI 316 L/Ti, Offered model door is made up of Aluminium.					Reply submitted by the firm	Door is made of Aluminium as mentioned in service manual of HS 33. Observation Stand	Observation Stand
ii	The system completes with built-in water saving system, automatic heat exchanger and air detector.					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
								Non-Responsive

Grievance submitted by:

M/s Clinical Life

Observations raised by M/s Clinical Life against the M/s Mediland

Sr. No	Item Name	Model	Make	Status of M/s Mediland	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electronic Autoclave	HS 33	Getinge, Poland	Responsive	observations given below			
Observations								
i	In tender specification, it is required that material of Jacket must be 316L, But there is no jacket outside the chamber of quoted autoclave made of 316L stainless steel. In fact there is electrical jacket in this autoclave which produces heat. Quoted model of M/S Mediland has deficient and is not meeting the specification required by the hospital.					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
ii	In tender specification, it is required that material of Door must be 316L. But the material of Door of quoted model is not 316L. Please find the attached manual of quoted model which shows that material of door is of "EN-AW 5754H111" Which is an Aluminum Alloy. Please find data sheet of this alloy for your kind reference.					Reply submitted by the firm	Door is made of Aluminium as mentioned in service manual of HS 33. Observation Stand	Observation Stand
iii	Tender specification required that UPS with minimum 15 minute backup should be Provided/Installed by Manufacturer. But the quoted model has no UPS and this feature not verifiable from brochure and online official website.					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
iv	In tender specification demanded "air detector" But this feature cannot be verified from the date/brochure available on website.					Reply submitted by the firm	Air Detection mentioned in HSS Manual. Observation Rejected.	Observation Rejected.
								Non-Responsive

Dr. Tahir Rasool
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Dr. Muneer Ahmad
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Dr. Muhammad Farooq Chatoor
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Associate Professor surgical Unit-I
Sheikh Zayed Medical College Hospital
Rahim Yar Khan

Grievance submitted by:

M/s Eastern Medical Technology Services

Sr. No	Item Name	Model	Make	Status of M/s Mediland	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Transport Ventilator Paeds	FALCO 202	SIARE ENGINEERING INTL GROUP ITALY	Non Responsive	No Registration Certificate Provided and not a sole distributor	Reply submitted by firm	As per mail received from the Siare Engineering, Italy, this model Falco 202 has become obsolete and consequently authorization cancelled to M/s Eastern. Observation Stand.	Non-Responsive
2	Electrohydraulic OT Table	5000 Series (504220)	Medifa Germany	Non Responsive	Electric Height adjustment is 780 mm instead of 750 to 1000 mm or more.	Reply submitted by firm	Observation Removed.	Responsive
3	Mobile O.T Light	504220	Medifa Germany	Non Responsive	No Registration Certificate Provided	Reply submitted by firm	Observation Removed.	Responsive
4	Sonicaid	DD-250	Ultrasound Technologies UK	Non Responsive	No Registration Certificate Provided	Reply submitted by firm	Observation Removed.	Responsive

Grievance submitted by:

M/s Radiant Medical (Pvt.) Ltd.

Observations raised by M/s Radiant Medical against the M/s Eastern Medical

Sr. No	Item Name	Model	Make	Status of Eastern Medical	Observations raised by Firm	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Transport ventilator	Falco 202	SIARE ENGINEERING INTL GROUP ITALY	Non-Responsive	observations given below			
Observations								

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Rahim Yar Khan

End user

Dr. Shazia Rajia Khan
MRPS FCP (Medicine)
MRPS FCP (Gynaecology)
MRPS FCP (Obstetrics)
MRPS FCP (Pediatrics)
MRPS FCP (Neurology)
MRPS FCP (Psychiatry)
MRPS FCP (Dermatology)
MRPS FCP (Ophthalmology)
MRPS FCP (Otorhinolaryngology)
MRPS FCP (Plastic Surgery)
MRPS FCP (Urology)
MRPS FCP (Cardiology)
MRPS FCP (Nephrology)
MRPS FCP (Hepatology)
MRPS FCP (Endocrinology)
MRPS FCP (Immunology)
MRPS FCP (Allergy)
MRPS FCP (Infectious Disease)
MRPS FCP (Hematology)
MRPS FCP (Oncology)
MRPS FCP (Palliative Care)
MRPS FCP (Geriatrics)
MRPS FCP (Elderly Care)
MRPS FCP (Pain Management)
MRPS FCP (Intensive Care)
MRPS FCP (Critical Care)
MRPS FCP (Trauma)
MRPS FCP (Burns)
MRPS FCP (Transplant Medicine)
MRPS FCP (Organ Transplant)
MRPS FCP (Cell Transplant)
MRPS FCP (Gene Therapy)
MRPS FCP (Stem Cell Therapy)
MRPS FCP (Regenerative Medicine)
MRPS FCP (Biotechnology)
MRPS FCP (Nanotechnology)
MRPS FCP (Artificial Intelligence)
MRPS FCP (Big Data)
MRPS FCP (Cloud Computing)
MRPS FCP (Cybersecurity)
MRPS FCP (Blockchain)
MRPS FCP (Quantum Computing)
MRPS FCP (Space Exploration)
MRPS FCP (Autonomous Vehicles)
MRPS FCP (Robotics)
MRPS FCP (Augmented Reality)
MRPS FCP (Virtual Reality)
MRPS FCP (Mixed Reality)
MRPS FCP (Extended Reality)
MRPS FCP (Metaverse)
MRPS FCP (Digital Marketing)
MRPS FCP (Social Media)
MRPS FCP (Content Marketing)
MRPS FCP (Email Marketing)
MRPS FCP (Search Engine Optimization)
MRPS FCP (Pay Per Click)
MRPS FCP (Conversion Rate Optimization)
MRPS FCP (User Experience)
MRPS FCP (Information Architecture)
MRPS FCP (Interaction Design)
MRPS FCP (Visual Design)
MRPS FCP (Graphic Design)
MRPS FCP (Web Design)
MRPS FCP (Mobile App Design)
MRPS FCP (User Interface Design)
MRPS FCP (User Experience Design)
MRPS FCP (Service Design)
MRPS FCP (Design Thinking)
MRPS FCP (Design Strategy)
MRPS FCP (Design Process)
MRPS FCP (Design Research)
MRPS FCP (Design Testing)
MRPS FCP (Design Evaluation)
MRPS FCP (Design Iteration)
MRPS FCP (Design Collaboration)
MRPS FCP (Design Communication)
MRPS FCP (Design Documentation)
MRPS FCP (Design Prototyping)
MRPS FCP (Design Manufacturing)
MRPS FCP (Design Distribution)
MRPS FCP (Design Support)
MRPS FCP (Design Maintenance)
MRPS FCP (Design Updates)
MRPS FCP (Design Security)
MRPS FCP (Design Compliance)
MRPS FCP (Design Accessibility)
MRPS FCP (Design Sustainability)
MRPS FCP (Design Ethics)
MRPS FCP (Design Law)
MRPS FCP (Design Policy)
MRPS FCP (Design Standards)
MRPS FCP (Design Guidelines)
MRPS FCP (Design Best Practices)
MRPS FCP (Design Innovation)
MRPS FCP (Design Creativity)
MRPS FCP (Design Problem Solving)
MRPS FCP (Design Decision Making)
MRPS FCP (Design Risk Management)
MRPS FCP (Design Quality Management)
MRPS FCP (Design Project Management)
MRPS FCP (Design Team Management)
MRPS FCP (Design Client Management)
MRPS FCP (Design Stakeholder Management)
MRPS FCP (Design Business Management)
MRPS FCP (Design Financial Management)
MRPS FCP (Design Human Resources Management)
MRPS FCP (Design Information Management)
MRPS FCP (Design Technology Management)
MRPS FCP (Design Legal Management)
MRPS FCP (Design Environmental Management)
MRPS FCP (Design Social Management)
MRPS FCP (Design Cultural Management)
MRPS FCP (Design Governance)
MRPS FCP (Design Leadership)
MRPS FCP (Design Strategy Development)
MRPS FCP (Design Vision Development)
MRPS FCP (Design Mission Development)
MRPS FCP (Design Values Development)
MRPS FCP (Design Principles Development)
MRPS FCP (Design Framework Development)
MRPS FCP (Design Processes Development)
MRPS FCP (Design Procedures Development)
MRPS FCP (Design Policies Development)
MRPS FCP (Design Standards Development)
MRPS FCP (Design Guidelines Development)
MRPS FCP (Design Best Practices Development)
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MRPS FCP (Design Client Management Development)
MRPS FCP (Design Stakeholder Management Development)
MRPS FCP (Design Business Management Development)
MRPS FCP (Design Financial Management Development)
MRPS FCP (Design Human Resources Management Development)
MRPS FCP (Design Information Management Development)
MRPS FCP (Design Technology Management Development)
MRPS FCP (Design Legal Management Development)
MRPS FCP (Design Environmental Management Development)
MRPS FCP (Design Social Management Development)
MRPS FCP (Design Cultural Management Development)
MRPS FCP (Design Governance Development)
MRPS FCP (Design Leadership Development)
MRPS FCP (Design Strategy Development)
MRPS FCP (Design Vision Development)
MRPS FCP (Design Mission Development)
MRPS FCP (Design Values Development)
MRPS FCP (Design Principles Development)
MRPS FCP (Design Framework Development)
MRPS FCP (Design Processes Development)
MRPS FCP (Design Procedures Development)
MRPS FCP (Design Policies Development)
MRPS FCP (Design Standards Development)
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MRPS FCP (Design Legal Management Development)
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MRPS FCP (Design Social Management Development)
MRPS FCP (Design Cultural Management Development)
MRPS FCP (Design Governance Development)
MRPS FCP (Design Leadership Development)

Dr. Muhammad Tariq Ghafoor
MRPS FCP (Medicine)
Associate Consultant
Sheikh Zayed Medical College/Hospital
Rahim Yar Khan

Page 7 of 13

1	M/s Radiant Medical is the sole distributor of M/s Siare , Italy for the quoted product.	Reply submitted by the firm.	As per email receive from the Siare Engineering, Italy, this model Falco 202 has become obsolete and consequently authorization cancelled to M/s Eastern for the quoted model. Therefore, Observation Stand.	Observation Stand
				Non-Responsive


Grievance submitted by: **M/s Vital Care**

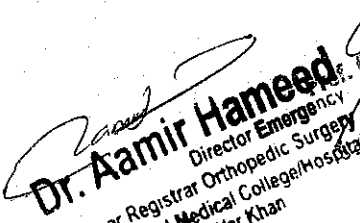
Sr. No	Item Name	Model	Make	Status	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
2	Sonicaid	ES-102EX	Hadeco Inc	Non Responsive	Company profile page provided except registration certificate	No Reply submitted by firm	Observation Stand.	Observation Stand.
								Non-Responsive


Grievance submitted by: **M/s MED IMPEX**

Observations raised by M/s MED IMPEX against the M/s Vital Care

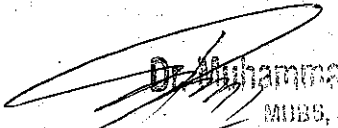
Sr. No	Item Name	Model	Make	Status of M/s Vital Care	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Sonicaid	ES-102EX	Hadeco Inc	Non-Responsive	observations given below			
Observations								
	The Heart Measurement range is (60-240 bpm) of offered Model: ES-102EX Make: Hadeco Inc., Japan by Vital cAre but this range (50-210 bpm is demanded in the specification. The Sonicaid that M/s Vital CARE has quoted does not meet the advertised specification.					Reply submitted by the firm	Heart Range not found in any literature of the quoted model ES-102 EX . Therefore observation Stand.	Observation Stand.
								Non-Responsive


JAM TAHIR RASOOL
 Bio Medical Engineer
 SZMC/SZH Rahim Yar Khan


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Grievance submitted by:

M/s Total technologies

Sr. No	Item Name	Model	Make	Status	Observations raised by Technical Committee	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Pendant Anesthesia	OKI-ISOLA	LM MEDICAL ITALY	Non Responsive	Satisfactory Past Performance is not provided	Reply submitted by the firm	Observation Removed.	Observation Removed
2	Pendant surgical	OKI-ISOLA	LM MEDICAL ITALY	Non Responsive	Satisfactory Past Performance is not provided	Reply submitted by the firm	Observation Removed.	Observation Removed
3	Electronic Autoclave (1STU)	UNISTERI SL336-1	MMM GROUP GERMANY	Non Responsive	No Automatic motorized/pneumatic single door system is not available.	Reply submitted by the firm	Door System is Automatic as mentioned in online technical brochure for Unisteri SL	Observation Removed.
								Responsive

Grievance submitted by:

M/s Clinical Life

Observations raised by M/s Clinical Life against the M/s Total Technologies (Pvt.)LTd

Sr. No	Item Name	Model	Make	Status of M/s Total Technologies	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electronic Autoclave	Unisteri SL336-1	MMM Group, Germany	Non-Responsive	observations given below			
Observations								
i	No Automatic motorized/pneumatic single door system available in the quoted model.					Reply submitted by the firm	Door System is Automatic as mentioned in online technical brochure for Unisteri SL	Observation Rejected.
ii	Fully automatic, programmable microprocessor type safety interlocks for the door.					Reply submitted by the firm	Observation Rejected	Observation Rejected
iii	UPS of suitable capacity with minimum 15 minute or the controller cum display for the monitoring and controlling of parameters during power shedding provided/installed by the manufacturer.					Reply submitted by the firm	Observation Rejected	Observation Rejected
								Responsive

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Page 9 of 13
Sh. Zayed Medical College / Hospital RYK

Grievance submitted by:

M/s Vertex Medical (Pvt) Ltd.

Sr. No	Item Name	Model	Make	Status of M/s Mediland	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electrohydraulic OT Table	ETUDA 4-02	ALVO MEDICAL POLAND	Non Responsive	Registration certificate not verified online	Reply submitted by firm	Registration certificate verified online. Observatin Removed.	Responsive
2	Pendant (Anesthesia)	MOTION	SORIMA HOSPITAL DEVELOPME NT (SHD) ITALY	Non-Responsive	Online Not verified as per given website address	Reply submitted by firm	Registration certificate verified online. Observatin Removed.	Responsive
3	Pendant (surgical)	MOTION	SORIMA HOSPITAL DEVELOPME NT (SHD) ITALY	Non Responsive	Online Not verified registration certificate	Reply submitted by firm	Registration certificate verified online. Observatin Removed.	Responsive
4	Medium Steam Sterilizer 4STU	VS 4/2 E/V	STEELCO, SPA ITALY	Non Responsive	Model not mentioned in Provided Ministry Letter & also not provided online verification of Registration Link	Reply submitted by firm	Registration certificate verified online. Observatin Removed.	Responsive
5	Electronic Autoclave (1STU)	VS 1/1 E/V	STEELCO, SPA ITALY	Non Responsive	Model not mentioned in Provided Ministry Letter & also not provided online verification of Registration Link	Reply submitted by firm	Registration certificate verified online. Observatin Removed.	Responsive

Grievance submitted by:

M/s Clinical Life Inc

Observations raised by M/s Clinical life against the M/s Vertex Medical

Sr. No	Item Name	Model	Make	Status of Vertex Medical	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electronic Autoclave (1STU)	VS 1/1 E	STEELCO, SPA, Italy	Non Responsive	observations given below			
Observations								
i	The quoted model has no Automatic heat exchanger and air detector.					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
ii	UPS of suitable capacity with minimum 15 minutes backup for controller cum display for monitoring and controlling of parameters provided/installed by the manufacturer					Reply submitted by the firm	Observation Rejected.	Observation Rejected.

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Rahim Yar Khan

Dr. Muhammad Tariq Chavoor
Associate Professor (Anesthesia) Unit-I
Sheikh Zayed Medical College/Hospital
Rahim Yar Khan

Responsive

Grievance submitted by:

M/s Clinical Life Inc

Observations raised by M/s Clinical life against the M/s Vertex Medical

Sr. No	Item Name	Model	Make	Status of Vertex Medical	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer 4STU	VS 4/2 E/V	STEELCO, SPA, Italy	Non Responsive	observations given below			
Observations								
i	The quoted model has no Automatic heat exchanger and air detector.					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
ii	UPS of suitable capacity with minimum 15 minutes backup for controller cum display for monitoring and controlling of parameters.					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
Responsive								

Grievance submitted by:

M/s Total Technologies (Pvt.) LTD.

Observations raised by M/s Total Technologies against the M/s Vertex Medical.

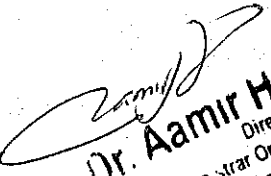
Sr. No	Item Name	Model	Make	Status of M/s Sigma Intl.	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electronic Autoclave (1STU)	VS 1/1 E	STEELCO, SPA, Italy	Non Responsive	observations given below			
Observations								
i	Their offered model has "Round Shaped" Chamber instead of rectangular as required.					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
Responsive								

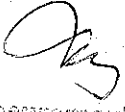
Grievance submitted by:

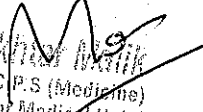
M/s KASBAN INTERNATIONAL

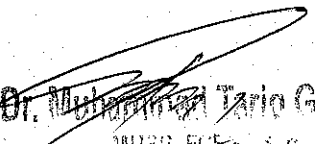
Sr. No	Item Name	Model	Make	Status	Observations raised by Technical Committee	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Mobile Operation Light	IG-100M	Ordisi	Non Responsive	Not provided English Version registration certificate & Online Link for Verification	Reply not submitted by firm	Observation Stand.	Observation Stand
Non-Responsive								


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 Associate Professor Surgical Unit-I
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Grievance submitted by:

M/s Total Technologies (Pvt.) LTD.

Observations raised by M/s Total Technologies against the M/s Clinical life

Sr. No	Item Name	Model	Make	Status of M/s Clinical Life	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer	AMARO 5000 707070-2D GI	A.J. Costa, Portugal	Responsive	observations given below			
Observations								
i	Temperature & Pressure recorder					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
ii	Chamber, jacket and doors made of AISI316 L/Ti					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
iii	The system completes with built-in water saving system, automatic heat exchanger and air detector.					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
iv	UPS of suitable capacity with minimum 15 minutes for controller cum display for monitoring and controlling of					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
v	Verify their sole authorization with the principal.					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
vi	The firm has no past experience in this. No Inventory, calibration tools.					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
								Responsive

Grievance submitted by:

M/s Total Technologies (Pvt.) LTD.

Observations raised by M/s Total Technologies against the M/s Clinical life

Sr. No	Item Name	Model	Make	Status of M/s Clinical Life	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Electronic Autoclave	Steri 21 AJC 40466-1D GI	A.J. Costa, Portugal	Responsive	observations given below			
Observations								
i	Temperature & Pressure recorder					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
ii	Chamber, jacket and doors made of AISI316 L/Ti					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
iii	The system completes with built-in water saving system, automatic heat exchanger and air detector.					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
iv	UPS of suitable capacity with minimum 15 minutes for controller cum display for monitoring and controlling of					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
v	Verify their sole authorization with the principal.					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
vi	The firm has no past experience in this. No Inventory, calibration tools.					Reply submitted by the firm	Observation Rejected.	Observation Rejected.
								Responsive

Signature
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 Bio Medical Engineer
 SZMC/SZH Rahim Yar Khan

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Grievance submitted by:

M/s Radiant Medical (Pvt.) LTD.

Observations raised by M/s Radiant Medical

Sr. No	Item Name	Model	Make	Status	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	O.T Table	Kepler-T3000	Medicinos, Lithuania	Non-Responsive	observations given below			
Observations								
i	The firm has no Satisfactory Past performance of the bidder for the quoted product.					Documents submitted by the firm.	Observation Removed.	Observation Removed.
								Responsive

Grievance submitted by:

M/s Clinical Life

Observations raised by M/s Clinical Life against the M/s Total Technologies (Pvt.)LTD

Sr. No	Item Name	Model	Make	Status of M/s Total Technologies	Observations (If Rejected)	Reply by the firm	Review by the Technical Member	Decision of the Committee
1	Medium Steam Sterilizer 4 STU	Selectomatg PL 666-2 CL	MMM Group Germany	Responsive	observations given below			
Observations								
i	In tender specification demanded chamber, Jacket and doors are made of AISI 316L/Ti. But the quoted model of M/S Total Technologies has only Chamber and Jacket is made of AISI 316L/Ti. Material of Door(s) not verify from the brochure of quoted model.					Reply submitted by the firm	Observation Rejected	Observation Rejected
ii	In tender specification demanded suitable UPS with minimum 15 minute but the quoted model of M/S does not have UPS. UPS not verify from brochure and online official website.					Reply submitted by the firm	Observation Rejected	Observation Rejected
								Responsive

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Dr. Aamir Hameed
 Director Emerge
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 End user
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